



Smartphone Anti-Theft Voluntary Commitment

Part I

Each device manufacturer and operating system signatory of Part I of this "Smartphone Anti-Theft Voluntary Commitment" agrees that:

A. New models of smartphones first manufactured after July 2015 for retail sale in the United States will offer, at no cost to consumers, a baseline anti-theft tool that is preloaded or downloadable on wireless smartphones that provides the connected capability to:

1. Remote wipe the authorized user's data (i.e., erase personal info that is added after purchase such as contacts, photos, emails, etc.) that is on the smartphone in the event it is lost or stolen.
2. Render the smartphone inoperable to an unauthorized user (e.g., locking the smartphone so it cannot be used without a password or PIN), except in accordance with FCC rules for 911 emergency communications, and if available, emergency numbers programmed by the authorized user (e.g., "phone home").
3. Prevent reactivation without authorized user's permission (including unauthorized factory reset attempts) to the extent technologically feasible (e.g., locking the smartphone as in 2 above).
4. Reverse the inoperability if the smartphone is recovered by the authorized user and restore user data on the smartphone to the extent feasible (e.g., restored from the cloud).

B. In order to be effective, the anti-theft tools need to be widely adopted while still respecting the importance of consumer choices and privacy. New models of smartphones first manufactured after July 2016 for retail sale in the United States will, if technically necessary, make readily available to the authorized user an option that allows the authorized user to enable or disable the anti-theft solution at any time that the smartphone is connected and is in the authorized user's possession.

In addition to this baseline anti-theft tool, consumers may use other technological solutions, if available for their smartphones.



Part II

Each network operator signatory of Part II to the “Smartphone Anti-Theft Voluntary Commitment” commits to permit the availability and full usability of a baseline anti-theft tool to be preloaded or downloadable on smartphones as specified in this commitment.

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The following network operators, device manufacturers and operating system companies fulfilled part 1 section B of the Commitment: Apple Inc.; Assurant; Asurion; AT&T; Google Inc.; HTC America Inc.; Huawei Device USA, Inc.; LGE Mobile Research U.S.A., LLC; Microsoft Corporation; Motorola Mobility LLC; Samsung Electronics America, Inc.; Sprint Corporation; T-Mobile USA; U.S. Cellular; Verizon and ZTE USA Inc.

For more information, please visit the [Smartphone Anti-Theft FAQ](#).